

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better	
	# Resp	# Resp								
7th District										
Castle Dale										
1. The courthouse was easy to find.	75%	4	100%	22	100%	17	97%	33	97%	39
2. Parking was easy.	100%	4	100%	23	100%	17	100%	33	95%	39
3. I easily found the courtroom or office I needed.	100%	3	100%	24	100%	17	97%	32	100%	39
4. I felt safe in the courthouse.	100%	4	96%	24	100%	17	97%	33	97%	39
5. Security officers treated me with courtesy and respect.	100%	4	94%	17	100%	16	96%	28	94%	35
6. The forms I needed were easy to understand.	100%	2	94%	16	100%	11	90%	21	97%	32
7. The court met my needs for disability assistance.	100%	2	67%	9	80%	5	100%	12	94%	18
8. The court tries to remove language barriers	100%	3	94%	17	100%	5	100%	16	100%	20
9. The court's web site was useful.	100%	2	77%	13	100%	3	100%	12	94%	16
10. The court's hours made it easy to do my business.	100%	2	91%	23	100%	9	90%	29	89%	36
11. I finished my court business in a reasonable time.	100%	2	90%	20	93%	14	88%	32	87%	38
12. Court staff paid attention to my needs.	100%	2	91%	22	94%	16	97%	30	97%	36
13. I was treated with courtesy and respect.	100%	3	95%	22	100%	16	100%	31	100%	39
14. I am satisfied with my experience at the courthouse.	100%	3	90%	21	100%	15	91%	33	92%	39
15. I understood what happened in my case.	100%	2	68%	19	100%	13	100%	22	97%	33
16. I know what I should do next in my case.	100%	1	70%	20	100%	13	100%	22	97%	35
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	1	65%	20	100%	13	96%	26	94%	31
18. The judge, commissioner, referee, or mediator had the info needed.	100%	1	68%	19	100%	12	92%	25	100%	31
19. The hearing was fair.	100%	1	71%	21	100%	13	92%	24	97%	30
20. Both sides at the hearing were treated the same.	100%	1	67%	18	100%	11	92%	24	100%	28

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7th District										
Moab										
1. The courthouse was easy to find.	100%	12	100%	30	97%	30	98%	41	100%	45
2. Parking was easy.	100%	11	93%	30	80%	30	95%	78	84%	43
3. I easily found the courtroom or office I needed.	100%	12	100%	30	93%	30	95%	41	98%	45
4. I felt safe in the courthouse.	92%	12	87%	30	90%	30	98%	41	98%	46
5. Security officers treated me with courtesy and respect.	100%	11	100%	28	93%	30	97%	38	100%	40
6. The forms I needed were easy to understand.	100%	9	96%	25	88%	25	93%	29	86%	36
7. The court met my needs for disability assistance.	100%	5	95%	20	80%	10	94%	17	90%	21
8. The court tries to remove language barriers	100%	8	100%	19	95%	21	97%	30	88%	25
9. The court's web site was useful.	100%	5	88%	17	89%	19	94%	17	88%	17
10. The court's hours made it easy to do my business.	91%	11	97%	29	79%	19	90%	41	89%	45
11. I finished my court business in a reasonable time.	92%	12	87%	31	90%	29	95%	39	84%	45
12. Court staff paid attention to my needs.	100%	12	86%	29	89%	27	95%	39	93%	43
13. I was treated with courtesy and respect.	100%	12	97%	31	90%	29	98%	43	96%	45
14. I am satisfied with my experience at the courthouse.	100%	12	87%	30	89%	28	95%	40	89%	45
15. I understood what happened in my case.	100%	9	89%	28	90%	21	97%	33	89%	37
16. I know what I should do next in my case.	100%	9	89%	28	94%	18	100%	33	97%	37
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	6	85%	27	91%	22	97%	36	86%	37
18. The judge, commissioner, referee, or mediator had the info needed.	100%	9	86%	28	91%	23	92%	36	89%	37
19. The hearing was fair.	100%	9	85%	27	95%	22	91%	33	80%	35
20. Both sides at the hearing were treated the same.	100%	5	85%	26	86%	22	94%	33	80%	35

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7th District										
Monticello										
1. The courthouse was easy to find.	100%	15	100%	28	100%	29	100%	28	100%	10
2. Parking was easy.	77%	13	85%	27	89%	28	70%	27	78%	9
3. I easily found the courtroom or office I needed.	100%	15	100%	27	97%	29	100%	28	100%	10
4. I felt safe in the courthouse.	87%	15	100%	27	93%	29	96%	28	100%	10
5. Security officers treated me with courtesy and respect.	85%	13	100%	27	96%	28	100%	26	100%	7
6. The forms I needed were easy to understand.	100%	9	100%	20	82%	17	89%	18	100%	6
7. The court met my needs for disability assistance.	100%	7	100%	16	100%	10	83%	6	60%	5
8. The court tries to remove language barriers	100%	10	93%	14	89%	18	93%	14	100%	6
9. The court's web site was useful.	67%	9	94%	17	78%	18	91%	11	67%	3
10. The court's hours made it easy to do my business.	85%	13	100%	24	88%	17	96%	24	89%	9
11. I finished my court business in a reasonable time.	85%	13	96%	26	89%	27	96%	25	100%	9
12. Court staff paid attention to my needs.	77%	13	87%	23	89%	27	96%	23	88%	8
13. I was treated with courtesy and respect.	77%	13	92%	24	83%	29	86%	29	100%	9
14. I am satisfied with my experience at the courthouse.	85%	13	92%	24	86%	28	93%	27	100%	9
15. I understood what happened in my case.	92%	13	100%	19	95%	21	81%	21	100%	6
16. I know what I should do next in my case.	92%	13	100%	17	85%	20	77%	22	100%	6
17. The judge, commissioner, referee, or mediator listened to all sides.	92%	12	100%	22	82%	22	74%	19	100%	5
18. The judge, commissioner, referee, or mediator had the info needed.	92%	12	95%	22	82%	22	80%	20	83%	6
19. The hearing was fair.	89%	9	92%	24	87%	23	78%	18	67%	3
20. Both sides at the hearing were treated the same.	91%	11	95%	21	74%	23	67%	18	50%	2

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	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District										
Price										
1. The courthouse was easy to find.	100%	13	100%	20	100%	35	97%	78	100%	51
2. Parking was easy.	100%	13	100%	20	97%	35	95%	78	96%	50
3. I easily found the courtroom or office I needed.	92%	13	100%	20	100%	35	99%	76	98%	51
4. I felt safe in the courthouse.	100%	13	95%	21	97%	35	97%	79	94%	51
5. Security officers treated me with courtesy and respect.	92%	13	95%	20	94%	34	99%	77	96%	51
6. The forms I needed were easy to understand.	91%	11	94%	18	91%	23	95%	58	100%	41
7. The court met my needs for disability assistance.	100%	5	100%	11	73%	11	88%	43	93%	29
8. The court tries to remove language barriers	100%	5	100%	12	92%	24	100%	47	100%	35
9. The court's web site was useful.	100%	5	82%	11	89%	18	91%	33	100%	26
10. The court's hours made it easy to do my business.	92%	13	84%	19	83%	18	94%	72	100%	46
11. I finished my court business in a reasonable time.	92%	13	90%	20	87%	31	96%	72	98%	49
12. Court staff paid attention to my needs.	92%	13	95%	20	90%	30	96%	74	98%	47
13. I was treated with courtesy and respect.	100%	10	95%	21	94%	33	96%	79	98%	50
14. I am satisfied with my experience at the courthouse.	92%	13	95%	20	94%	34	97%	78	100%	50
15. I understood what happened in my case.	100%	10	94%	17	91%	23	97%	63	100%	36
16. I know what I should do next in my case.	100%	9	94%	18	91%	22	100%	63	100%	35
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	11	87%	15	92%	25	95%	62	100%	35
18. The judge, commissioner, referee, or mediator had the info needed.	91%	11	81%	16	96%	24	98%	65	100%	35
19. The hearing was fair.	100%	11	93%	14	92%	26	97%	59	97%	34
20. Both sides at the hearing were treated the same.	100%	9	92%	13	88%	26	95%	58	94%	32