

Access and Fairness Survey: FY2007 - FY2015

	2015		2013		2011		2008		2007	
	% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better		% Stating Adequate or Better	
	# Resp	# Resp								
6th District										
Junction										
1. The courthouse was easy to find.	---	---	100%	5	100%	2	100%	8	100%	11
2. Parking was easy.	---	---	100%	5	100%	2	100%	8	100%	9
3. I easily found the courtroom or office I needed.	---	---	100%	5	100%	2	100%	8	100%	11
4. I felt safe in the courthouse.	---	---	60%	5	100%	2	100%	7	100%	11
5. Security officers treated me with courtesy and respect.	---	---	50%	4	100%	2	100%	8	100%	5
6. The forms I needed were easy to understand.	---	---	100%	2	100%	2	100%	7	89%	9
7. The court met my needs for disability assistance.	---	---	100%	1	100%	1	100%	3	100%	5
8. The court tries to remove language barriers	---	---	100%	1	100%	2	100%	3	100%	3
9. The court's web site was useful.	---	---	100%	1	100%	1	67%	3	67%	3
10. The court's hours made it easy to do my business.	---	---	100%	5	100%	1	100%	6	100%	9
11. I finished my court business in a reasonable time.	---	---	75%	4	50%	2	80%	5	89%	9
12. Court staff paid attention to my needs.	---	---	100%	4	100%	2	100%	8	89%	9
13. I was treated with courtesy and respect.	---	---	100%	5	50%	2	100%	7	100%	11
14. I am satisfied with my experience at the courthouse.	---	---	100%	4	50%	2	100%	8	91%	11
15. I understood what happened in my case.	---	---	100%	4	100%	2	100%	6	100%	1
16. I know what I should do next in my case.	---	---	100%	3	100%	2	100%	6	100%	3
17. The judge, commissioner, referee, or mediator listened to all sides.	---	---	100%	4	50%	2	100%	6	---	---
18. The judge, commissioner, referee, or mediator had the info needed.	---	---	100%	4	50%	2	100%	6	---	---
19. The hearing was fair.	---	---	100%	4	50%	2	100%	4	---	---
20. Both sides at the hearing were treated the same.	---	---	100%	5	50%	2	100%	6	---	---

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6th District										
Kanab										
1. The courthouse was easy to find.	100%	9	100%	11	96%	23	100%	22	89%	18
2. Parking was easy.	89%	9	100%	11	96%	23	100%	21	94%	18
3. I easily found the courtroom or office I needed.	100%	9	100%	11	91%	23	100%	21	94%	17
4. I felt safe in the courthouse.	100%	10	100%	11	91%	23	100%	22	100%	17
5. Security officers treated me with courtesy and respect.	100%	10	100%	11	100%	23	100%	22	100%	15
6. The forms I needed were easy to understand.	100%	7	100%	10	100%	16	95%	20	88%	8
7. The court met my needs for disability assistance.	100%	4	100%	8	100%	12	100%	13	100%	5
8. The court tries to remove language barriers	100%	7	100%	4	100%	19	100%	16	100%	5
9. The court's web site was useful.	100%	5	100%	5	91%	11	100%	10	100%	5
10. The court's hours made it easy to do my business.	100%	6	100%	11	100%	10	95%	21	92%	12
11. I finished my court business in a reasonable time.	88%	8	100%	11	90%	20	100%	22	93%	14
12. Court staff paid attention to my needs.	100%	8	100%	11	94%	18	100%	20	92%	13
13. I was treated with courtesy and respect.	88%	8	100%	11	100%	22	100%	21	100%	18
14. I am satisfied with my experience at the courthouse.	88%	8	89%	9	95%	21	100%	21	89%	19
15. I understood what happened in my case.	89%	9	100%	9	94%	18	100%	18	83%	6
16. I know what I should do next in my case.	86%	7	100%	9	94%	16	100%	17	83%	6
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	5	100%	9	100%	18	100%	20	100%	8
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7	78%	9	100%	18	95%	19	100%	7
19. The hearing was fair.	100%	7	89%	9	94%	16	100%	19	83%	6
20. Both sides at the hearing were treated the same.	100%	8	100%	8	100%	16	100%	17	100%	8

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6th District										
Loa										
1. The courthouse was easy to find.	100%	4	100%	8	100%	4	100%	15	100%	8
2. Parking was easy.	100%	3	88%	8	100%	4	80%	15	88%	8
3. I easily found the courtroom or office I needed.	100%	4	88%	8	100%	4	93%	15	88%	8
4. I felt safe in the courthouse.	100%	4	88%	8	100%	4	80%	15	88%	8
5. Security officers treated me with courtesy and respect.	100%	4	88%	8	100%	4	91%	11	100%	4
6. The forms I needed were easy to understand.	67%	3	86%	7	100%	2	100%	10	100%	7
7. The court met my needs for disability assistance.	75%	4	100%	5	0%	0	86%	7	100%	2
8. The court tries to remove language barriers	100%	4	100%	5	100%	2	100%	8	100%	2
9. The court's web site was useful.	100%	3	100%	5	100%	1	80%	5	75%	4
10. The court's hours made it easy to do my business.	100%	4	71%	7	0%	1	69%	13	100%	8
11. I finished my court business in a reasonable time.	100%	4	86%	7	67%	3	100%	14	88%	8
12. Court staff paid attention to my needs.	100%	4	86%	7	100%	3	100%	11	100%	8
13. I was treated with courtesy and respect.	100%	4	88%	8	100%	3	87%	15	100%	8
14. I am satisfied with my experience at the courthouse.	100%	4	88%	8	100%	3	86%	14	88%	8
15. I understood what happened in my case.	100%	3	100%	7	100%	1	100%	12	100%	5
16. I know what I should do next in my case.	100%	3	100%	7	100%	1	100%	10	100%	5
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	86%	7	100%	1	82%	11	80%	5
18. The judge, commissioner, referee, or mediator had the info needed.	100%	3	100%	7	100%	1	91%	11	80%	5
19. The hearing was fair.	100%	3	86%	7	100%	1	91%	11	67%	3
20. Both sides at the hearing were treated the same.	100%	3	83%	6	100%	1	80%	10	75%	4

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6th District										
Manti										
1. The courthouse was easy to find.	100%	8	100%	20	100%	51	100%	31	100%	26
2. Parking was easy.	88%	8	95%	21	94%	51	100%	30	96%	24
3. I easily found the courtroom or office I needed.	88%	8	90%	20	98%	51	97%	30	100%	26
4. I felt safe in the courthouse.	100%	8	95%	20	90%	51	97%	31	96%	25
5. Security officers treated me with courtesy and respect.	100%	8	95%	21	100%	50	100%	30	95%	19
6. The forms I needed were easy to understand.	100%	6	100%	12	89%	36	100%	21	95%	19
7. The court met my needs for disability assistance.	100%	2	100%	7	84%	19	100%	11	83%	6
8. The court tries to remove language barriers	60%	5	100%	12	100%	24	100%	15	100%	14
9. The court's web site was useful.	100%	2	88%	8	91%	23	92%	13	83%	6
10. The court's hours made it easy to do my business.	100%	6	93%	14	97%	31	89%	28	92%	24
11. I finished my court business in a reasonable time.	100%	6	83%	18	90%	39	90%	30	96%	24
12. Court staff paid attention to my needs.	100%	5	88%	16	93%	44	100%	27	100%	24
13. I was treated with courtesy and respect.	100%	7	95%	19	94%	48	97%	31	96%	24
14. I am satisfied with my experience at the courthouse.	100%	7	95%	19	87%	47	97%	31	85%	27
15. I understood what happened in my case.	100%	4	93%	14	82%	28	92%	25	100%	15
16. I know what I should do next in my case.	100%	4	93%	14	84%	25	96%	26	93%	15
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	4	69%	16	94%	33	100%	22	100%	16
18. The judge, commissioner, referee, or mediator had the info needed.	100%	6	69%	16	91%	34	96%	23	93%	15
19. The hearing was fair.	100%	3	75%	16	90%	30	100%	21	92%	13
20. Both sides at the hearing were treated the same.	100%	3	73%	15	88%	32	95%	22	93%	14

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6th District										
Panguitch										
1. The courthouse was easy to find.	100%	3	100%	6	73%	11	100%	10	100%	25
2. Parking was easy.	100%	3	100%	6	100%	11	89%	9	96%	25
3. I easily found the courtroom or office I needed.	100%	3	100%	5	92%	12	90%	10	100%	24
4. I felt safe in the courthouse.	100%	3	100%	6	92%	13	100%	10	100%	25
5. Security officers treated me with courtesy and respect.	100%	3	100%	6	100%	13	100%	8	100%	11
6. The forms I needed were easy to understand.		0	100%	5	100%	7	100%	7	100%	14
7. The court met my needs for disability assistance.		0	100%	1	100%	2	75%	4	100%	6
8. The court tries to remove language barriers	100%	1	100%	2	100%	5	100%	3	100%	8
9. The court's web site was useful.	50%	2	100%	4	83%	6	50%	2	80%	5
10. The court's hours made it easy to do my business.	100%	3	100%	6	90%	10	75%	12	95%	20
11. I finished my court business in a reasonable time.	100%	3	100%	6	94%	17	89%	9	89%	18
12. Court staff paid attention to my needs.	100%	2	83%	6	94%	18	100%	10	100%	18
13. I was treated with courtesy and respect.	100%	3	80%	5	94%	17	100%	10	100%	24
14. I am satisfied with my experience at the courthouse.	100%	3	83%	6	94%	17	80%	10	96%	25
15. I understood what happened in my case.	100%	2	80%	5	100%	18	100%	7	100%	10
16. I know what I should do next in my case.	100%	2	100%	5	94%	18	100%	7	100%	11
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	2	80%	5	100%	17	75%	8	89%	9
18. The judge, commissioner, referee, or mediator had the info needed.	100%	2	100%	5	100%	17	100%	8	88%	8
19. The hearing was fair.	100%	2	83%	6	100%	17	71%	7	75%	8
20. Both sides at the hearing were treated the same.	100%	2	83%	6	100%	16	86%	7	90%	10

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	2015		2013		2011		2008		2007	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District										
Richfield										
1. The courthouse was easy to find.	91%	11	100%	7	92%	24	100%	37	100%	27
2. Parking was easy.	100%	11	86%	7	96%	23	97%	37	96%	27
3. I easily found the courtroom or office I needed.	100%	11	100%	7	96%	24	100%	37	92%	26
4. I felt safe in the courthouse.	100%	11	100%	7	96%	24	95%	37	96%	27
5. Security officers treated me with courtesy and respect.	100%	11	100%	7	96%	24	100%	37	93%	27
6. The forms I needed were easy to understand.	86%	7	100%	4	90%	20	100%	24	91%	23
7. The court met my needs for disability assistance.	100%	4	100%	2	89%	9	100%	16	100%	16
8. The court tries to remove language barriers	100%	7	100%	5	100%	14	100%	17	89%	18
9. The court's web site was useful.	67%	6	100%	5	100%	14	94%	16	89%	18
10. The court's hours made it easy to do my business.	91%	11	100%	6	92%	12	100%	34	96%	25
11. I finished my court business in a reasonable time.	90%	10	100%	7	92%	24	88%	34	81%	27
12. Court staff paid attention to my needs.	100%	9	100%	6	96%	24	100%	33	88%	24
13. I was treated with courtesy and respect.	100%	11	100%	7	100%	24	100%	36	92%	26
14. I am satisfied with my experience at the courthouse.	91%	11	100%	6	92%	24	100%	34	93%	27
15. I understood what happened in my case.	86%	7	100%	5	93%	14	96%	25	91%	23
16. I know what I should do next in my case.	100%	7	100%	5	93%	15	96%	24	86%	21
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	9	100%	5	94%	16	96%	24	90%	21
	75%	8	100%	5	87%	15	96%	26	86%	21
18. The judge, commissioner, referee, or mediator had the info needed.										
19. The hearing was fair.	67%	9	100%	5	88%	16	96%	26	95%	20
20. Both sides at the hearing were treated the same.	67%	9	100%	5	87%	15	96%	24	83%	18